

# What to Do If You Lose Medi-Cal Coverage



## If you didn't turn in your renewal form or are missing information...

Your Medi-Cal coverage will end if you don't turn in your renewal form in time or are missing documents. The Medi-Cal office will mail you a letter (Notice of Action) to let you know if we do not have your renewal form or the documents needed to process your renewal.

### Less than 90 days



If it is less than 90 days from the date on the letter, visit [BenefitsCal.com](https://www.benefitscal.com). Create an account if needed and upload missing information or bring the renewal form or missing documents to your local Medi-Cal office or one of our trusted Medi-Cal partners at Interface or MICOP.

### More than 90 days



If it is more than 90 days from the date on the letter, you must complete a new Medi-Cal application. You can do this by visiting [BenefitsCal.com](https://www.benefitscal.com).

### Need help with your renewal or application?



**Interface:** Call 833-607-2650 to speak with a Medi-Cal Navigator or text "medical" to 211211.

**MICOP:** For support in Mixtec, Spanish, or English, call 805-215-0730, or visit 135 Magnolia Ave., Oxnard.

## If you earn too much to qualify for Medi-Cal...

You may be eligible for financial help through Covered California, which offers discounted insurance based on income. If you qualify, the local Medi-Cal office will automatically send your information to Covered California. They will enroll you in a low-cost Covered California plan and reach out to you for confirmation.

**If you receive a notice asking to confirm your plan, respond right away.** You will have the option to change your plan or opt out. Visit [CoveredCA.com](https://www.coveredca.com) to learn more.

## Local Healthcare Resources

### Free Clinic of Simi Valley

2003 Royal Ave., Simi Valley  
805-522-3733

[FreeClinicSV.com](https://www.freeclinicSV.com)

### Westminster Free Clinic

1800 South C St., Oxnard  
Tuesdays: 4:30–6:30 p.m.

1000 E Janss Rd, Thousand Oaks  
Wednesdays: 4:30–6:30 p.m.  
805-241-8366

[WestminsterClinic.org](https://www.westminsterclinic.org)

### Conejo Free Clinic

80 E Hillcrest Dr., Suite 102  
Thousand Oaks | 805-497-3575

[Conejofreeclinic.org](https://www.conejofreeclinic.org)

### Self-Pay Discount Program

A County of Ventura program for those who are not eligible for health coverage programs and are self-pay, low-income, and uninsured or under-insured.

Visit [vchca.org/self-pay-discount-program](https://www.vchca.org/self-pay-discount-program) for information, or call 805-648-9553.

### One-Stop Clinic

Health and supportive services for people who are homeless or at risk of homelessness. Tuesdays: 10 a.m.–1 p.m.  
3147 Loma Vista Road, Ventura.  
For information and additional locations, call 805-652-6694.

**Call 2-1-1** for information on additional community resources, including health, mental health and other types of assistance.



**COUNTY of VENTURA**  
Human Services Agency

[vchsa.org/medi-cal](https://www.vchsa.org/medi-cal)