

## CHILDREN AND FAMILY SERVICES Foster Care Payment Date Change Letter

Update to Foster Care Payments, effective April 24, 2023, Ventura County will be migrating to a new benefit issuance system, CalSAWS. For the most part, these changes will be seamless for you, but you may experience some delays as our staff adjusts to the new system. One change that you should be aware of is the change in payment date for Foster Care checks and direct deposit. Our current system generates checks at the end of the month, ready for mailing on the 1st or 10th of the following month depending on the program you receive. With the CalSAWS system, Foster Care payments will not be ready for mailing or electronic funds transfer until the 3rd business day of the month. This means if you typically receive your benefits on or around the 1st of the month, your benefits could be delayed 5-6 days depending on the business days.

Here is how the changes will impact you depending on the program you receive:

 For Foster Care Early Release payments, including Supervised Independent Living Placements (SILP) and Transitional Housing Program Plus

| Benefit Month | Current Mail Date | New Mail Date |
|---------------|-------------------|---------------|
| April 2023    | April 28          | May 3         |
| May 2023      | May 31            | June 5        |
| June 2023     | June 30           | July 6        |

## • For Foster Care Direct Deposit payments

| Benefit Month | Current Electronic | New Electronic |
|---------------|--------------------|----------------|
|               | Transfer           | Transfer       |
| April 2023    | April 28           | May 3          |
| May 2023      | May 31             | June 3         |
| June 2023     | June 30            | July 6         |

• For Regular Foster Care, and Non-Related Legal Guardian payments

| Benefit Month | Current Mail Date | New Mail Date |
|---------------|-------------------|---------------|
| April 2023    | May 10            | May 10        |
| May 2023      | June 9            | June 9        |
| June 2023     | July 10           | July 10       |

In some cases, direct deposit information may not connect in the first month of our transition. If this occurs, a paper check will be mailed to you. We will do our best to get your information updated before the next month's benefits are issued.

For questions, please call 805-654-3444 and ask for the Foster Care Eligibility OD.