

# Homeless Services Program



**T**he County of Ventura Human Services Agency provides public services that offer support, hope and opportunity for improved well-being. Our programs help ensure the protection of children, the elderly, and dependent adults, and provide a safety net for individuals and families who need assistance with basic necessities, such as food, housing and health care. Additionally, we help people secure employment through education, training, job search skills and job placement.



Call 2-1-1 to learn about resources  
in your community



**COUNTY of VENTURA**  
Human Services Agency

Providing assistance  
to individuals and  
families experiencing  
homelessness

For more information about the Human Services  
Agency Homeless Services Program, call:

805-385-1800

Monday–Friday | 8 a.m.–4:30 p.m.

or email [hsa-hsp@ventura.org](mailto:hsa-hsp@ventura.org)

[vchsa.org/help](http://vchsa.org/help)



**COUNTY of VENTURA**  
Human Services Agency

## Providing Solutions

The mission of the Homeless Services Program is to prevent and end homelessness in Ventura County.



### Homeless Services Program

The County of Ventura Human Services Agency operates the Homeless Services Program, which serves individuals and families experiencing or at risk of homelessness. Homelessness is defined as: sleeping in a place not meant for human habitation; sleeping in an emergency shelter; fleeing domestic violence, while at risk of homelessness is defined as imminently losing housing within the next 21 days.

### Services Offered

The Homeless Services Program uses an approach to services that is trauma-informed, holistic, and client-centered to ensure housing stability and self-sufficiency. The program offers the following services:

- Supportive Services – Determines individual housing need, assists with housing search including housing leads, landlord engagement and advocacy and tenant readiness training
- Financial Assistance – Includes short-term to medium-term rental assistance and/or move-in costs
- Case Management – Clients work with a social worker to set goals to promote self-sufficiency and housing stability
- Linkage to Community Resources

Through our services, individuals and families are connected to a network of partnering agencies that provide health care, mental health services, drug and alcohol abuse treatment, temporary housing, and other benefits, including help in securing permanent housing.

### Eligibility

To be eligible for the Homeless Services Program, clients must be low-income; homeless, near homeless, or fleeing domestic violence as defined by state and federal criteria; and meet the eligibility requirements for the specific supportive services they may be seeking. CalWORKs recipients and those needing ongoing financial support may also be eligible.

Low income is defined as those households whose income is at or below 50% of the Area Median Income; however, income limits vary by program. Individuals or households seeking rental assistance must be Ventura County residents.

### Community Partners

As an active partner in the Ventura County Continuum of Care and the Pathways to Home Project, the Homeless Services Program partners with a larger network of homeless and social service providers in Ventura County. These partnerships assist individuals and families experiencing homelessness in seeking help to connect with services such as:

- Temporary, transitional or permanent housing options
- Appropriate benefits
- Physical and mental health care
- Food resources
- Credit counseling
- Legal assistance
- Utility assistance

For more information about the Homeless Services Program, please visit our website at [vchsa.org/help](http://vchsa.org/help) or call 805-385-1800.

