

We help veterans, people who have lost a spouse or parent in military service, and people whose spouse or parent has served in the military and is now disabled.

Every veteran, dependent, and survivor is encouraged to contact our office to receive a full assessment of their entitlements.

All services are provided through the County of Ventura at no cost to you.



## COUNTY of VENTURA

Human Services Agency

The County of Ventura Human Services Agency provides public services that offer support, hope and opportunity for improved well-being. Our programs and services help ensure the protection of children, older adults, and dependent adults. We also provide a safety net for individuals and families who need assistance with basic necessities, such as food, housing and health care. Additionally, we help people secure employment through education, training, job search skills, and job placement.

### County of Ventura Veteran Services Main Office

2901 N. Ventura Road, 3rd Floor, Oxnard, CA 93036

Phone: 805-477-5155

Fax: 805-477-5418

Field offices are located throughout Ventura County.

Call 805-477-5155 to schedule an appointment or for more information.



Referral line for health, human & community services.



## COUNTY of VENTURA

Human Services Agency

[vchsa.org/veterans](http://vchsa.org/veterans)

# Veteran Services Office

*Serving those  
who served*



## COUNTY of VENTURA

Human Services Agency



# We are here to serve you.

The Veteran Services Office was established in 1937 by the Ventura County Board of Supervisors to provide assistance to Veterans, their dependents and survivors in obtaining benefits from federal, state, and local agencies.



## Your local Veteran Services Office

### *Our helpful staff*

The County of Ventura Veteran Services Office has a staff of professional Veteran Claims Officers who are fully accredited by the U.S. Department of Veterans Affairs (USDVA). Our Veteran Claims Officers provide information, referrals, claims preparation and submission, and follow-up service to ensure veterans, their dependents, and survivors receive the benefits to which they are entitled.

### **Claims Officers work with the following accredited organizations:**

- American Legion
  - California Department of Veterans Affairs
  - Disabled American Veterans
  - Veterans of Foreign Wars
  - National Association of County Veteran Service Officers
- Claims Officers also work directly with the U.S. Department of Veterans Affairs.

## How we can we serve you?

### *Claims assistance*

The Veteran Services Office is equipped to provide information and assistance with any claim to the USDVA. Home calls or visits to hospitals, nursing homes, and senior centers may be made to assist elderly persons or those with disabilities.

### **Claims services for veterans**

- Compensation for service connected disabilities
- Pension for wartime era veterans with non-service-connected disabilities (income limit)
- Treatment at a USDVA hospital or clinic (information and application)
- Educational benefits (information and application)
- Home loan (information and application for Certificate of Eligibility)



### **Claims services for widows or dependent children of Veterans**

- Dependency and Indemnity Compensation
- Pension for non-service connected deaths
- Proceeds from USDVA life insurance policies
- Education benefits

### **Claims services for parents of Veterans**

- Death compensation
- Proceeds from USDVA life insurance

## Your questions answered

### *Providing information*

If you have a question regarding compensation, pension, life insurance, medical care, or Veteran Readiness & Employment (VR&E), we can provide the answers you seek. Claims Officers provide assistance with the annual Eligibility Verification Report (EVR), the College Fee Waiver Program, and home loan guarantees. We also provide answers to questions regarding California Department of Veterans Affairs (CDVA) benefits and burial benefits.

## Referrals and information

### *Linkages to resources*

The Veteran Services Office provides the following referrals:

- Alcohol and substance abuse treatment
- CA Veterans Home
- Employment
- Homelessness
- Home nursing care
- Legal
- Medical/Dental
- Post-traumatic stress
- Veteran Readiness & Employment (VR&E)

Information is also provided about:

- Discharge upgrades and Re-enlistment Eligibility (RE) Code revision
- Home loans
- GI Bill



## Dates of Wartime Service

Some benefits and medical care require wartime service. As specified in law, the USDVA recognizes these war periods:

### **World War I**

April 6, 1917 – November 11, 1918

### **World War II**

December 7, 1941 – December 31, 1946

### **Korean War**

June 27, 1950 – January 31, 1955

### **Vietnam War\***

August 5, 1964 – May 7, 1975

### **Gulf War**

August 2, 1990 – present

\*Additional dates of eligibility may apply. Please contact our office.

