



**GREAT SERVICE  
ALWAYS**

*Take a closer look to  
see what we do for the  
County of Ventura*



# COMPREHENSIVE AGENCY SUCCESS ■ FY20-21

# 254 LEAN SIX SIGMA PROJECTS

completed to date

Nearly \$9.5 million in savings  
from LSS since 2008



## FLEET

- 1,881 vehicles & heavy equipment worth \$62.2 million maintained
- 67% of the Motor Pool is hybrid or electric
- 103 vehicles and heavy equipment worth \$5.3 million purchased
- 10.7 million miles driven
- 991,188 million gallons of fuel served
- 7 fuel storage facilities operated
- 117,000-gallon fuel-storage capacity
- 10,378 fleet work orders completed

## MAINTENANCE

- 68 facilities maintenance staff
- 114 of buildings maintained
- 3.1 million square feet of facilities maintained
- 18,000 corrective maintenance work orders completed
- 6,000 preventive maintenance work orders completed
- \$16.2 million in facilities maintenance work completed
- \$10.6 million in utility expenses managed
- 200 refrigeration alarms managed and monitored for HCA clinics

## PROCUREMENT

- 14 full-time Procurement staff
- 27,634 transactions processed
- \$498 million in products and services procured
- 38 million copies managed under the County copier program

## PROJECTS

- 5 full-time Facility Project Specialists
- 106 facilities projects completed
- \$15 million worth of projects completed
- 730 furniture work orders completed



## SPECIAL SERVICES

- 47 custodial and landscaping staff
- 3 million square feet of facilities cleaned
- 239 acres of landscaping maintained
- 312 security cameras monitored
- 980 card readers maintained/managed

## BUSINESS SUPPORT SERVICES

- 10 million pages of digital print output managed
- 3,604 online VCPrint orders received
- 663 design projects completed
- 4 million pieces of mail and packages processed
- \$235,000 in USPS commercial mail postage savings
- 1.2 million images scanned for HSA digital mail workflows
- 26,000 invoices and packing slips processed through AIM
- 69,000 record containers managed
- 5 courier routes serve 247 stops daily
- 586 surplus pick-ups, and 1,451 online auctions generated \$1.2 million in surplus revenue

## PARKS

- 21 full-time staff/19 park hosts
- 15 regional facilities for camping and day use
- 6 local parks support 7-days-a-week operations
- 2 Special Assessment Districts
- 5,302 acres, including 3 oceanfront camping parks and 3 golf courses
- 3 County historic sites maintained
- 466 campsites in inventory
- 96,248 camping nights booked
- Campground utilization has increased by 100% since FY 07-08
- 76% increase in park attendance since FY 07-08

## TECHNOLOGY

- 2,464 Information Technology service requests
- 68 VPN and remote work-specific service requests
- 15 laptops deployed to support employees working from home
- 2,007 Digital Systems Electronic Technicians' (DSETs) work orders fulfilled
- Continued Zoom integration for public meetings supported in Board of Supervisors' meeting room

# CONTACT INFORMATION

## PROCUREMENT

[www.ventura.org/general-services-agency/procurement-services/](http://www.ventura.org/general-services-agency/procurement-services/)

**Purchasing Assistance:** (805) 654-3750

## GSA ADMINISTRATION

**General Assistance:** (805) 654-3701

## PARKS

[www.ventura.org/parks-department](http://www.ventura.org/parks-department)

**Reservation Line:** (805) 654-3951

**Park Ranger Desk:** (805) 672-2071

**Park Maintenance Desk:** (805) 672-2073

**Parking Citations:** (805) 672-2002

General Questions and Comments:  
[county.parks@ventura.org](mailto:county.parks@ventura.org)

## FLEET

[www.ventura.org/general-services-agency/fleet-home/](http://www.ventura.org/general-services-agency/fleet-home/)

**Email:** [Fleet.Dispatch@ventura.org](mailto:Fleet.Dispatch@ventura.org)

**After-Hours Contact Number:** (805) 672-2060

**Saticoy:** (805) 672-2060

Car Wash: 24/7 Fuel Site: 24/7

**Government Center:** (805) 654-3908

Car Wash Hours: 7 a.m. – 4 p.m. Fuel Site: 24/7

**East Valley:** (805) 494-8270 Fuel Site: 24/7

## FACILITIES & MATERIALS

**Business Support Services:** [www.ventura.org/general-services-agency/business-support/](http://www.ventura.org/general-services-agency/business-support/)

**Maintenance Dispatch:** (805) 654-3878 or  
[gsa-mstar/WorkRequest/Logon.aspx](http://gsa-mstar/WorkRequest/Logon.aspx)

**Email:** [gsa.maintenance@ventura.org](mailto:gsa.maintenance@ventura.org)

**Projects:** (805) 654-1356

**Security Control:** (805) 654-2931

