IMPORTANT INFORMATION | Ventura County Secured Property Tax

The following information is intended to help you, the taxpayer, understand your property tax bill. Property taxes are governed by the State of California Revenue & Taxation (R&T) Codes and County Resolutions as adopted by the Board of Supervisors.

Para esta información en español, por favor visite nuestro sitio web al www.venturapropertytax.org, o llame al 805-654-3744.

HOW TO PAY YOUR TAX BILL

1. **Online:** You may pay online at www.VenturaPropertyTax.org with credit card or electronic check. Check our website for details regarding convenience fees.

2. **By Mail:** Tax payments may be mailed using the enclosed envelope and payment coupon from your tax bill. Our payment mailing address is PO Box 51179, Los Angeles, CA 90051-5479. To avoid penalties, please mail early. Tax payments must be received or postmarked by the delinquency date printed on the bill. If payment is received after the delinquency date with no postmark or with a late postmark, payment will be considered late and penalties imposed (R&T §2512, 2617-2618).

3. **Drop Box:** Tax payments made by check may be dropped in a Tax Collector Drop Box. Please write your bill number or APN on your check. Locations:
   - Available all year:
     - Ventura County Hall of Administration parking lot, 800 South Victoria Avenue, Ventura, CA 93009
     - Available Nov. 29, 2021 8:00 A.M. to Dec. 10, 2021, 5:00 P.M. and March 28, 2022 8:00 A.M. to April 11, 2022, 5:00 P.M.
     - Camarillo Police Department at 3701 Las Posas Road, Camarillo, CA 93010
     - East Valley Sheriff Station at 2101 Olsen Road, Thousand Oaks, CA 91360

4. **In-Person:** Payment may also be made in person at 800 South Victoria Avenue, Ventura, CA 93009, Monday-Friday 8:00 A.M.-5:00 P.M. **Please check our website for temporary closures or office hours.** In office, we accept Cash, Check, Cashier’s Check, Money Order, or Credit Card. Any combination of Cash, Check, Cashier’s Check or Money Order is accepted.

**East County Satellite Office:** The Ventura County Treasurer-Tax Collector’s East County Office will not be open this year. Two additional drop boxes have been added to help taxpayers submit payments.

HOW TAXES ARE DETERMINED & CONTACT INFORMATION

- **Assessor:**
  - Assesses values for all real estate property located within the county.
  - For questions regarding assessed value, exemptions, change of address, or property ownership, contact (805) 654-2181 | Assessor.info@ventura.org | assessor.countyofventura.org

- **Auditor-Controller:**
  - Calculates tax amount from assessed value by applying appropriate tax rate. Allocates money collected to local taxing agencies such as the County, schools, cities, and special districts.
  - For questions regarding tax rates and calculations, contact (805) 654-3181 | www.ventura.org/auditor-controller

- **Tax Collector:**
  - Collects payments and deposits funds in the County Treasury.
  - For questions regarding collections, contact (805) 654-3744 | HelpingHand@ventura.org | www.ventura.org/ttc

For questions regarding direct assessments, contact the number listed next to the direct assessment charge on the tax bill.
ESCROW/IMPOUND ACCOUNTS

Property Tax Statements with “HOMEOWNER COPY ONLY” in the coupon area indicate that the original bill has been requested by and provided to a lending agency or tax service for payment.

- If you have an impound account but did not receive a “COPY” statement, please contact your lender to verify your taxes will be paid through your impound account.
- If you do NOT have an impound account, please call our office or visit www.VenturaPropertyTax.org to obtain a statement with payment coupons.

For questions regarding your escrow/impound account status and payments, please contact your mortgage lender. The Tax Collector does not have information held by lenders.

TIPS FROM THE TAX COLLECTOR

- Telephone calls get very busy after annual bills are mailed and days before bills become delinquent. Avoid waiting in a phone queue and check our website. Tax Collector phone hours are 8:00 A.M. to 12:00 P.M. and 1:00 P.M. to 4:30 P.M.
- Always write your bill number or APN on your check.
- Installments must be paid in full and partial payments are not accepted. If your payment is short, we cannot apply the funds towards your bill. Check the amount due for each installment online at www.VenturaPropertyTax.org.
- Check to see if your payment has posted online at www.VenturaPropertyTax.org.

DISCLAIMERS

The Tax Collector charges a $50 fee per statement for any payment returned from the bank for any reason. The County does not receive paper checks back from the bank. The Tax Collector cannot re-deposit a check after the initial transaction at a later date.

Failure to receive a tax bill does not relieve the taxpayer of their responsibility of payment and it does not constitute a cause for cancellation of taxes, accrued penalties, cost or fees per California Revenue and Taxation Code §2610.5. Please ensure you file a change of mailing address with the Assessor’s office. Their form is available online at https://assessor.countyofventura.org/forms/changeofaddress.asp.

COVID-19 NOTICE TO TAXPAYERS

Please check our website for updated office hours, phone hours and COVID-19 related tax issues. Due to the COVID-19 situation, we are adjusting hours and availability to try to remain open to assist taxpayers.