

By maintaining a registry of qualified providers, the IHSS Public Authority makes it possible for every client to find a well-matched care provider.



The County of Ventura Human Services Agency provides public services that promote self-sufficiency, health and well-being. Our programs help ensure the protection of children, the elderly, and dependent adults, and provide a safety net for individuals and families who need assistance with basic necessities, such as food, housing, and health care. Additionally, we help people secure employment through education, training, job search skills, and job placement.

IHSS Public Authority
West County
805-654-3416
East County
805-306-7935



Referral line for health, human and community services.



Toll-Free 866-904-9362
TTY 800-7352922 or 711
www.vchsa.org

Public
Authority



Connecting to the
IHSS Public Authority



Home care that benefits all

Ventura County residents can receive help finding an in-home service provider to assist them with their household and personal care needs. Service providers enjoy fulfilling work that makes a difference in someone's life.



Connecting clients to resources

The Human Services Agency is here to help

After conducting a home-based assessment to determine whether a participant is eligible for services, the Human Services Agency connects clients who cannot find a provider to Ventura County's In-Home Support Services (IHSS) Public Authority. The IHSS Public Authority works to improve the quality of in-home support services for elderly people, and adults and children with disabilities. The IHSS Public Authority maintains a registry of qualified providers, helps match them with clients, and oversees payroll and other administrative functions.

Acts of care

Help for many needs

The Human Services Agency helps qualified elderly people, and adults and children with disabilities receive a wide variety of in-home support services.

Domestic and related services

Adults who are elderly or disabled are sometimes unable to perform important domestic and related tasks. Service providers do light housekeeping, laundry, meal preparation and clean-up, shopping and errands.

Personal care

People with limited physical abilities often need help with personal care. Service providers assist clients with eating, bathing, dressing, and personal hygiene.

Medical accompaniment

Service providers can accompany people with physical limitations to their medical appointments. However, we cannot pay transportation expenses to and from the appointment.

Finding a good match

Partnering clients with providers

It is important that our clients and in-home providers are comfortable with each other, and that our clients take an active role in their own household. Most clients select a provider who is a family member or friend. But if they cannot find a provider, we connect them with the IHSS Public Authority.

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We encourage our clients to interview potential providers about their knowledge of the community, work experience, available working hours, ethics, references, and any other issues that are important to them. Our clients always make the final decision about who to hire, and are responsible for hiring and terminating their provider.

Helping those who help others

Ensuring providers are treated fairly

Providers who are on the IHSS Public Authority registry receive job training, ongoing support, referrals, and assistance with any caregiving issues that may arise.

In-home service providers can become registry providers by submitting an application, passing an employment interview and reference check, completing online videos, and attending an orientation. All service providers must pass a criminal background investigation.

For more information about the IHSS Public Authority, call 805-654-3416 or 805-306-7935.

