



TREASURER-TAX COLLECTOR VENTURA COUNTY

STEVEN HINTZ
TREASURER
TAX COLLECTOR

Sue Horgan
Assistant Treasurer-Tax Collector

2020-21 VENTURA COUNTY SECURED PROPERTY TAXES – DUE NOVEMBER 1, 2020

Ventura County 2020-21 Secured Property Taxes were **due November 1, 2020**. **Property taxes not paid on or before December 10, 2020 will become delinquent**, and **property taxes paid after December 10, 2020 will be assessed a late payment penalty fee of 10%**. For more information, go to <https://www.ventura.org/ttc/>. Pursuant to Executive Order by Governor Newsom, **the County of Ventura Government Center offices are CURRENTLY CLOSED TO THE PUBLIC**. During this challenging time, your patience is appreciated while our COVID-19 environment changes almost daily.

WAYS TO PAY:

USPS POSTMARKED MAIL: Payments should be remitted to the Tax Collector's payment processor at **PO Box 51179, Los Angeles, CA 90051-5479**. Payments may also be mailed to the Tax Collector's main office at **800 South Victoria Avenue, Ventura, CA 93009-1290**. Checks, cashier's checks and money orders are accepted. The timeliness of mailed payments is measured by the official U.S. Postal Service cancellation mark.

ONLINE: Property tax inquiries and payments may be made online at prop-tax.countyofventura.org/. Payments can be made with a credit card (Visa, Mastercard, American Express and Discover are accepted) or **electronic check**. Processor's convenience fees will apply including \$1.10 per eCheck transaction and 2.15% per credit card transaction.

DROP BOXES:

OUTSIDE THE HALL OF ADMINISTRATION (BEGINNING NOVEMBER 11, 2020): Tax payments made by check (NO CASH) may be dropped in the Tax Collector's Drop Box outside the Hall of Administration, at the corner of Parking Lot F (the large parking lot with the solar panels). It is located on the curb, next to the Election ballot box and is available 24/7. Please write your APN/bill number on your check.

INSIDE THE HALL OF ADMINISTRATION: Tax payments made by check (NO CASH) may be dropped in the Tax Collector's Drop Box inside the Hall of Administration's main doors, from 8am-5pm, Monday – Friday, at 800 South Victoria Avenue, Ventura, CA 93009. Though the building is closed, the drop box inside the building has been made accessible for property tax payments, with no COVID-19 screening required. The drop box is located on the right-hand side of the hallway of the main entrance, directly outside of the Treasurer-Tax Collector's Office. Please write your APN/bill number on your check.



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OFFICE HOURS AND LOCATIONS:

IN PERSON: Although the Government Center is currently closed to the public, **the Treasurer-Tax Collector's public counters ARE OPEN BY APPOINTMENT ONLY at 800 South Victoria Avenue, Ventura, CA 93009, 9am to 12pm and 1pm to 4pm, for property tax payments.** In keeping with COVID-19 safety precautions, **we encourage you to mail in or make your tax payment online** and only come in person if necessary. Please call our office to schedule an appointment (805-654-3744) if needed.

While we will assist walk-in customers, please anticipate long wait times outside. Due to COVID-19 precautions, **anyone entering the building, except for drop box access, must go through the mandatory COVID-19 health screening, wear a mask and social distance.**

EAST COUNTY SATELITE OFFICE: For our East County constituents, unfortunately, the Treasurer-Tax Collector's **East County Satellite Office at 625 West Hillcrest Drive, Thousand Oaks, CA 91360, WILL NOT BE IN OPERATION this tax season**, as previously anticipated at the printing of your tax bill, due to COVID-19 precautions.

QUESTIONS? Contact our office by email at HelpingHand@ventura.org or call us at (805) 654-3744.