

How are child support amounts determined?

Child support amounts are based on a review of the parents' monthly income and the amount of time the child spends with each parent, as well as other factors. The child support commissioner or family law judge sets the amount of a child support order based on state guidelines.

All income is taken into consideration and can include:

- Wages from a job
- Tip income
- Commissions
- Bonuses
- Independent contractor income
- Unemployment benefits
- Disability and worker's compensation payments
- Department of Veteran Affairs disability payments
- Interest income
- Dividend income
- Rental income
- Social Security or pensions
- Any payments that become due such as lottery winnings and insurance payouts

My situation has changed, can I get my child support changed?

If your income, medical insurance, custody arrangement or other situation has changed, child support orders can be changed. This is called a "modification" and must be filed with the court. You should contact the child support agency handling your case and request a review and adjustment. You may also go to court on your own, with a private attorney, or the Family Law Facilitator's office in your county.

How to make your child support payments and payment options

Options without fees:

Phone

1.866.901.3212

Select Option 1

Online 24/7

www.childsupport.ca.gov/state-disbursement-unit/

- All payment types require Participant ID or Social Security Number (SSN)
- Use MasterCard, Visa, or bank debit card

In office kiosk

Many child support offices and some courthouses have a payment kiosk, which can accept cash, credit and debit cards, and e-checks.

You will need:

- Your state ID or driver's license,
- OR your Social Security Number,
- OR your Participant ID, which can be found online at www.cse.ca.gov/CustomerConnect

To find out which child support agencies accept payments in the office, call 1.866.901.3212.

Mail

Send check or money order to:

California State Disbursement Unit
P.O. Box 989067
West Sacramento, CA 95798-9067

The Taxpayer Identification Number (TIN) can be used in place of SSN for payment processing.

Options with fees:

 **MoneyGram** | \$1.99
money transfer

Locations:

ACE Cash Express, CVS, Raley's, Walmart, and other retail locations

- Have your CA Participant ID number ready
- Use Receive Code 14630

 **PayNearMe** | \$1.99

Locations:

ACE Cash Express, CVS, 7-ELEVEN, and Family Dollar

- Some locations are open 24/7
- Get a barcode at: www.PayNearMe.com/California

 **PayPal** | \$3.95 minimum or 2.49 %

www.childsupportbillpay.com/california

You will need:

- Participant ID number
Social Security Number is optional
- PayPal account
- Accepts credit and debit cards, and PayPal credit

 **ExpertPay** | \$2.50 registration

- Register your account at www.expertpay.com
- Services are free after \$2.50 registration fee
- One-time setup on secure platform
- Pay with a bank account, credit card, or PayPal



Child support payments through income withholding

Most court-ordered child support payments are made through income withholding – when an employer deducts court-ordered child support payments from an employee's paycheck. If your payment for child support is not made by income withholding, other payment options are available.

The parent paying support can also set up recurring automatic withdrawals from a checking or savings account.

What happens if I don't make all my payments on-time or in-full?

All of the actions below can occur if you don't pay your court-ordered child support on time and in full:

- 10% interest per year will be charged on your unpaid balance
- Other income may be intercepted, including, but not limited to:
 - State or federal income tax refunds
 - Unemployment benefits
 - Worker's compensation benefits
 - State disability benefits
 - Lottery winnings
- Your driver license and/or professional license may be suspended
- Liens may be placed on property and bank accounts
- Your passport may be denied
- Unpaid balance may be reported to credit bureaus
- Other legal enforcement actions can be taken

Remember to pay before the 20th of each month to ensure that payment is applied to the intended month.

For more information on child support visit:

www.childsupport.ca.gov

Contact California Child Support

866.901.3212

toll-free (within the U.S.)

TTY | 866.399.4096

**Customer
CONNECT**

See your case information 24/7!



Gavin Newsom
Governor
State of California



Mark Ghaly
Secretary
California Health & Human Services Agency

**CALIFORNIA
CHILD SUPPORT SERVICES**

David Kilgore
Director
California Child Support Services

Child Support Payment Options

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