

GSA Fleet Services Department Customer Satisfaction Survey

Mission Statement

GSA Fleet Services Department is a customer-oriented department committed to providing the highest quality service to all County agencies/departments in a courteous and professional manner at all times. The department is charged with the responsibility of purchasing and maintaining safe, reliable and clean vehicles/equipment, providing mechanical support in a timely manner, and providing service and products that are safe, efficient and cost effective.

How Did We Do?

Vehicle #

Work Order #

Repair Date:

To better serve you, we at Fleet Services Department would like to know “How Did We Do?” Please rate your satisfaction with:

The length of time it took to complete the service or repair.

Very
Satisfied

Satisfied

Somewhat
Satisfied

Somewhat
Dissatisfied

Very
Dissatisfied

The quality of the service or repair.

Very
Satisfied

Satisfied

Somewhat
Satisfied

Somewhat
Dissatisfied

Very
Dissatisfied

The completeness of the service or repair.

Very
Satisfied

Satisfied

Somewhat
Satisfied

Somewhat
Dissatisfied

Very
Dissatisfied

Your recent experience with Fleet Services.

Very
Satisfied

Satisfied

Somewhat
Satisfied

Somewhat
Dissatisfied

Very
Dissatisfied

I would like to be contacted regarding this repair.

Name:

Phone #

Comments: