

RESOURCE HANDBOOK

A guide to Ventura County's Public Services



Ventura County
Department of Child Support Services
5171 Verdugo Way
Camarillo, CA 93012

866-901-3212

childsupport.countyofventura.org
www.childsup-connect.ca.gov

Table of Contents

SECTION	PAGE
CHILDREN'S SERVICES.....	2
CITIZENSHIP/NATURALIZATION/IMMIGRATION.....	2
COUNSELING/MENTAL HEALTH.....	2
COUNSELING–INSURANCE.....	2
DOMESTIC AND FAMILY VIOLENCE (Victim Services).....	3
DRUG & ALCOHOL TREATMENT.....	3
EMERGENCY NEEDS (Clothing/Food/Shelter/Utilities).....	3
EMPLOYMENT SERVICES/JOB TRAINING.....	4
GOVERNMENT ASSISTANCE/BENEFITS.....	5
PUBLIC HEALTH ADMINISTRATION.....	5
HEALTH SERVICES.....	5
HOUSING AUTHORITIES.....	7
HUMAN SERVICES AGENCY (HSA).....	7
LEGAL ASSISTANCE.....	8
LOANS/CREDIT COUNSELING.....	8
TRANSITIONAL HOUSING.....	8
TRANSPORTATION.....	8
ONE STOP CENTERS.....	9
MISCELLANEOUS WEBSITE ADDRESSES.....	9

Police - Fire - Ambulance - DIAL 911
Social Services Helpline - DIAL 211 or 1-800-339-9597
All phone numbers are in the 805 unless otherwise indicated

CHILDREN'S SERVICES.....211

To report abuse/neglect (Adult/Children/Family).....654-3200

- **Children & Family Services** (Child Protective Svcs):
 - *300 W 9th Street, Oxnard.....240-2700
 - *970 Enchanted Way, Simi Valley.....955-2290
- **Child Development Resources** (CDR) - Head Start,
Child Care Referrals.....www.cdروفtaco.org
 - *221 Ventura Boulevard, Oxnard.....485-7878
- **Children's Home Society of California**
 - *730 Paseo Camarillo #130, Camarillo.....650-5310
- **Children's Medical Services (Public Health)**
 - *2240 E Gonzales Road, #260, Oxnard.....981-5281
- **Children's Mental Health Counseling**.....1-800-671-0887
- **First 5 Program**.....www.first5ventura.org
 - *2580 E Main Street, #203, Ventura.....648-9990
- **Health Care for Kids**.....1-866-481-7674

CITIZENSHIP/NATURALIZATION/IMMIGRATION

- **El Concilio Family Services**
 - *301 S "C" Street, Oxnard.....486-9777...ext 228
- **Mixteco/Indigena Community Organizing Project**
 - *.....www.mixteco.org
 - *520 W 5th Street #F, Oxnard.....483-1166

COUNSELING/MENTAL HEALTH.....211

- **24-Hour Crisis Team**.....866-998-2243
- **Kids & Families Together**.....www.kidsandfamilies.org
 - *856 E Thompson Boulevard, Ventura.....643-1446
- **Interface 24-Hour Helpline**.....1-800-339-9597
- **Santa Paula Family Resource Center**
 - *123 N 10th Street, Santa Paula.....525-6616
- **Simi Free Clinic**.....www.freeclinicsv.com
 - *2060 Tapo Street, Simi Valley.....522-3733
- **Turning Point New Visions Center**
 - *.....www.turningpointfoundation.org
 - *1065 E Main Street, Ventura.....653-5308

COUNSELING - INSURANCE.....211

- **HICAP-Health Insurance Counseling Advocacy**

Program.....1-800-434-0222

DOMESTIC AND FAMILY VIOLENCE (Victim Services)....211

To report abuse/neglect (Adult/Children/Family).... 654-3200

- **Anger Management Crisis Line** (Coalition).....656-4861
- **Coalition For Family Harmony**
 - *1030 N Ventura Road, Oxnard.....983-6014
 - *English Hotline.....656-1111
 - *Spanish Hotline.....1-800-300-2181
- **Interface Battered Women’s Shelter**.....1-800-636-6738
- **Ventura County Victims’ Services**
 - *800 S Victoria Avenue, Ventura.....654-3622

DRUG & ALCOHOL TREATMENT.....211

- **Alternative Action Programs**
 - *314 W. 4th Street Oxnard.....988-1112

EMERGENCY NEEDS (Clothing/Food/Shelter/Utilities)..211

- **American Red Cross** (Disaster Relief)...www.arcventura.org
 - *836 Calle Plano, Camarillo.....987-1514
- **Candelaria American Indian Council**
 - *1445 Donlon St #18, Ventura.....650-8352
- **Catholic Charities**
 - *612 Spring Rd #101, Moorpark.....529-0720
 - *402 N “A” Street, Oxnard.....486-2900
 - *303 N Ventura Avenue, Ventura.....643-4694
- **Community Action of Ventura County**.....www.ca-vc.org
 - *621 S Richmond Avenue, Oxnard.....436-4000
- **Community Assistance Program**
 - *108 Fox Street, Ojai.....640-3320
- **Food Share**www.foodshare.com
 - *4156 Southbank Road, Oxnard.....983-7100
- **HSA Homeless Services Referral**.....866-904-9362
- **Lighthouse Shelter** (women/children)
 - *150 N Hayes Avenue, Oxnard.....240-1644
- **Lutheran Social Services**.....www.lsssc.org
 - *80 E Hillcrest Drive, #101, Thousand Oaks...497-6207
- **Manna Conejo Valley Food Bank**...www.mannaconejo.org/
 - *3020 Cresent Way, Thousand Oaks.....497-4959
- **Meals on Wheels**
 - *401 Hodencamp Road, Thousand Oaks.....496-2009
- **Project Understanding**.....www.projectunderstanding.org
 - *43 E Vince Street, Ventura.....652-1326

- **Public Health Homeless Project**
*2240 Gonzales Road, Oxnard.....981-5181
- **Samaritan Center** (mornings)
*280 Royal Avenue, Simi Valley.....579-9166
- **Salvation Army**.....www.salvationarmy.org
*622 W Wooley Road, Oxnard.....483-9235
*5924 Los Angeles Avenue, #F, Simi Valley.....527-1070
*155 S Oak Street, Ventura.....648-5032
- **St. Rose of Lima Church**
*1305 Royal Avenue, Simi Valley.....526-1732
- **Turning Point Foundation** (mentally ill)
*.....www.turningpointfoundation.org
*536 E Thompson Boulevard, Ventura.....652-2151
- **Ventura County Rescue Mission** (single men only)
*.....www.erescuemission.com
*234 E 6th Street, Oxnard.....487-1234

EMPLOYMENT SERVICES/JOB TRAINING

- **California Conservation Corps** (18-23 year olds)
*.....www.ccc.ca.gov/
*3200 Wright Road, Camarillo.....1-800-952-JOBS
- **CalJOBS**.....www.caljobs.ca.gov
- **Center for Employment Training (CET)**....www.cetweb.org
*761 S “C” Street, Oxnard.....487-9821
- **County of Ventura Job Info Hotline**.....654-2847
- **County of Ventura Youth Services**.....866-998-2243
- **Department of Disability & Rehabilitation**
*1701 Pacific Avenue, #120, Oxnard.....385-2400
- **Goodwill Industries**
*130 Lombard Street, Oxnard.....981-0130
- **Job and Career Centers**
*828 W Ventura Street #210, Fillmore.....524-8666
*1400 Vanguard Drive, #C, Oxnard.....385-1857
*4000 S Rose Avenue, Oxnard.....986-7300
*635 S Ventura Road, Oxnard.....204-5100
*4651 Telephone Road, #100, Ventura.....654-3434
- **Lutheran Social Services** (Re-Employment Program, REAP)
*Thousand Oaks.....497-6207
- **Mexican American Opportunity Foundation**
*711 S “C” Street, Oxnard.....385-3789
- **National Association for Hispanic Elderly (55+)**
*1500 Camino Del Sol, #27, Oxnard.....240-7771
- **Workforce Development Division (WDD)**
*635 S Ventura Road, Oxnard.....204-5100

*980 Enchanted Way, #105, Simi Valley.....955-2282
 *4651 Telephone Road, #201 Ventura.....654-3434

• **Youth Employment Services**

*17 Baylor Drive, Ventura.....289-4920

GOVERNMENT ASSISTANCE/BENEFITS.....211

• **Employment Development Department (EDD) & Unemployment Claims.....www.edd.ca.gov**

*635 S Ventura Road, Oxnard.....382-6551

*980 Enchanted Way, #105, Simi Valley.....955-2282

*ENGLISH.....1-800-300-5616

*SPANISH.....1-800-326-8937

*CHINESE.....1-800-547-3506

*VIETNAMESE.....1-800-547-2058

• **Social Security.....www.ssa.gov**

*County-wide Number.....1-800-772-1213

*2000 Outlet Center Drive, Oxnard

*322 E Thousand Oaks Blvd #110,Thousand Oaks

*6477 Telephone Road #1 Ventura

• **State Disability Insurance Claims (SDI)**

*ENGLISH.....1-800-480-3287

*SPANISH.....1-866-658-8846

PUBLIC HEALTH ADMINISTRATION

*2240 E Gonzales Rd, Oxnard

• **Children’s Medical Services.....981-5281**

• **Child Health Disability Prevention.....981-5291**

• **Childhood Immunization Program.....981-5221**

• **Vital Records.....981-5172**

• **Magnolia Clinic.....981-5151**

• **North Oxnard Public Health Clinic.....981-5221**

• **North Oxnard WIC (Women, Infants, & Children)..981-5251**

• **WIC.....www.wicworks.ca.gov**

*.....1-800-781-4449...ext 3 OR 1-888-WICWORKS

HEALTH SERVICES.....211

• **AIM (Access for Infants & Mothers Program)..800-433-2611**

*.....www.aim.ca.gov

• **ACE Program (Adults)**

*2220 E Gonzales Rd #210-A,Oxnard.....981-5070

• **Behavioral Health.....866-998-2243**

*.....www.vhca.org/behavioral-health

• **Clinicas Del Camino Real (Dental & Medical)..... 647-6353**

*.....www.clinicas.org

- **Conejo Valley Family Care (VCMC Clinic)**
*125 W Thousand Oaks Blvd, #300, T.O.....418-9100
- **Conejo Free Clinic**
*80 E Hillcrest Drive, #102, Thousand Oaks....497-3575
- **Family Planning Clinic**
*2500 S “C” Street, #D, Oxnard.....981-5221
*2240 E Gonzales Road #140, Oxnard.....981-5221
*1133-B E Los Angeles Ave, Simi Valley.....981-5221
*3147 Loma Vista Rd, Ventura.....981-5221
- **Health Care for Kids**
*Oxnard.....385-3801
*Santa Paula.....933-8361
*Simi Valley.....584-4841
*Ventura.....652-3326
- **Las Islas Medical Group (VCMC Clinic)**
*2400 S “C” Street, Oxnard.....240-7000
- **Moorpark Family Care Center (VCMC Clinic)**
*612 Spring Road Bldng A, Moorpark.....523-5400
- **Planned Parenthood**
*5400 Ralston Street, Ventura.....658-3232
- **Santa Paula Public Health Center**
*620 W Harvard.....933-5505
- **Salvation Army (low cost clinic & dental care)**
*622 W Wooley Road, Oxnard.....483-9235
- **Sierra Vista Family Family Medical Clinic (VCMC Clinic)**
*1227 E Los Angeles Ave, Simi Valley.....582-4000
- **Simi Free Clinic**
*2060 Tapo Street, Simi Valley.....522-3733
- **Teen Clinic (Free)**
*.....www.teensource.org
- **Teen Pregnancy**
*Interface 4001 Mission Oaks Blvd, #1,Cam...485-6114
*St. Annes Outreach.....213-381-2931
*Tenderlife Maternity Home 871 E Thompson Blvd,
Ventura.....653-7474
*PH Teen Clinic, 2240 E Gonzales Road, #140,
Oxnard.....981-5221
- **Ventura County Medical Center**
*3291 Loma Vista Road, Ventura.....652-6000
- **Ventura County Public Health Clinics**
*2500 S “C” Street, #B1, Oxnard.....981-5221
*2240 E Gonzales Road #140, Oxnard.....981-5221
*1133-B E Los Angeles Ave, Simi Valley.....981-5221
*3147 Loma Vista Rd, Ventura.....981-5221

- **West Ventura Medical Clinic**
 *133 W Santa Clara Street, Ventura.....641-5600
Urgent Care...641-5620
- **Women’s Health Center** (VCMC Clinic)
 *3291 Loma Vista Rd Bldg 340 #403 Ventura . 652-6229

HOUSING AUTHORITIES.....211

- **Area Housing Authority** (Camarillo, Fillmore, Ojai, Moorpark, Simi Valley, Thousand Oaks).....800-800-2123
 *1400 W Hillcrest Drive, Newbury Park.....480-9991
 *.....www.ahacv.org
- **Fair Housing Commission**.....916-444-6903
- **Housing Rights Center**.....www.hrc-la.org
 *3255 Wilshire Blvd #1150, LA.....1-800-477-5977
- **Many Mansions/Housing Central**
 *1459 E Thousand Oaks Blvd, T.O.....496-4948
- **Oxnard Housing Authority**
 *4355 “D” Street, Oxnard.....385-8041
- **Port Hueneme Housing Authority**
 *250 N Ventura Road, Port Hueneme.....986-6527
- **Santa Paula Housing Authority**
 *15500 W Telegraph Road, Ste B-11.....525-9333
- **Section 8 Housing Ventura**
 *11122 Snapdragon Street, #100..... 647-5990
- **Ventura Housing Authority** (public housing)
 *995 Riverside Street, Ventura.....648-5008

HUMAN SERVICES AGENCY (HSA)

To report abuse/neglect (Adult/Children/Family) ...**654-3200**

- **CalFresh, CalWORKS, Medi-Cal, General Relief (Intake/ Eligibility)**
 *1400 Vanguard Drive, Oxnard (for Oxnard, Port Hueneme, & Camarillo)..... 385-9363
 *725 E Main Street, Santa Paula.....933-8300
 *2003 Royal Avenue, Simi Valley.....584-4842
 *4651 Telephone Road, Suite 100, Ventura.....658-4100
- **Job and Career Centers**
 *828 W Ventura Street #210, Fillmore.....524-8666
 *1400 Vanguard Drive, #C, Oxnard.....385-1857
 *4000 S Rose Avenue, Oxnard.....986-7300
 *635 S Ventura Road, Oxnard.....204-5100
 *4651 Telephone Road, #100, Ventura.....654-3434
- **Welfare Fraud 24/7 Hotline**
 *646 County Square Drive #300 Ventura.....477-1605

LEGAL ASSISTANCE

- **1 Day Docs**, 4354 Eileen Street, Simi Valley.....297-4512
- **California Rural Legal Assistance**
*338 S “A” Street, Oxnard.....486-1068
- **Community Action**
*621 Richmond Ave, Oxnard..... 436-4000
- **Emancipation Program** (Interface).....485-6114
- **Self Help Legal Centers**
*800 S Victoria Avenue, Rm 30, Ventura..... 662-6661
*4353 Vineyard Ave Rm 206, Oxnard..... 981-5974
*2060 Tapo St, Simi Valley522-3733
- **Victim Services** (District Attorney’s), Restraining Orders
*800 S Victoria Avenue, Ventura.....654-3622

LOANS/CREDIT COUNSELING

- **SurePath Financial Solutions**.....877-615-7873
*80 N Wood Road #200, Camarillo

TRANSITIONAL HOUSING

- **Interface Transitional Living Program** (youth 16-24)
*.....469-5882
- **Lighthouse Family Center** 150 N Hayes, Oxnard.240-1644
- **RAIN Transitional Living Center**,
*.....385-1800
- **Sarah’s House** (maternity home), Simi Valley.....581-1910
- **Many Mansions** (families), Thousand Oaks.....497-0344
- **Turning Point Foundation** (homeless/mentally ill)
*www.turningpointfoundation.org
*1065 E Main St, Ventura..... 653-5045

TRANSPORTATION

- **ADA/Dial a Ride**
*490 W Los Angeles Avenue, Simi Valley.....583-6456
- **Fillmore Area Transit** (FAT)
*234 Central Avenue, Fillmore.....524-2319
- **Greyhound Bus** (fare & schedule info).....1-800-231-2222
*201 E 4th Street, Oxnard.....487-2707
- **Gold Coast Transit**, 301 E 3rd St, Oxnard.....483-3959
- **Ventura County Transportation Commission**
*950 County Square Drive, #207, Ventura.....642-1591
- **VISTA Bus**..... 1-800-438-1112



Medical, Legal, and Public Assistance Services

- **One Stop Center Ventura**
Tuesdays 10am-1pm 3147 Loma Vista Rd
- **One Stop Center Oxnard**
Wednesdays 8:30am-11:30am 621 Richmond Ave

MISCELLANEOUS WEBSITE ADDRESSES

- California Franchise Tax Board** www.ftb.ca.gov
- CA Health/Human Services Agency** www.chhs.ca.gov
- California Healthline**..... www.californiahealthline.org
- California Law Codes** www.leginfo.ca.gov/calaw.html
- CDA (California Department of Aging)**..... www.aging.ca.gov
- Currency Conversion** www.xe.com/ucc
- Department of Consumer Affairs**..... www.dca.ca.gov
- Department of Health Care Services**..... www.dhcs.ca.gov
- Department of Public Health**..... www.cdph.ca.gov
- Department of Veteran’s Affairs**..... www.va.gov
- Dictionary/Thesaurus**..... www.m-w.com
- Driving directions/Maps**..... www.maps.google.com
- Elderly Programs**..... www.benefitscheckup.com
- Free or low-cost medicine** www.themedicineprogram.com
- General Health Information**..... www.healthfinder.gov
- Medi-Cal For Families Online App**..... www.healthapp.net
- Healthy Families**..... www.healthyfamilies.ca.gov
- Help with the cost of medicine** www.needymeds.com
- Help with vision costs** www.sightforstudents.org
- ICE**..... www.ice.gov
- Interface**..... www.icfs.org
- Kelly Blue Book Online**..... www.kbb.com
- Language Translator** www.translate.google.com
- Medicare**..... www.medicare.gov
- Probation Department** probation.countyofventura.org
- Teen Clinic**..... www.teensource.org
- Telephone Directory** www.yellowbook.com
- Tri-Counties Regional Center** www.tri-counties.org
- Property Tax Inquiry System**..... prop-tax.countyofventura.org
- ZIP Codes** zip4.usps.com/zip4



County of Ventura Department of Child Support Services

The mission of the Ventura County Department of Child Support Services is to promote the best interest and well-being of children and families by working to ensure that children receive adequate and appropriate support from both the custodial and non-custodial parents.

Our goal is to provide the community with the knowledge to make informed decisions based on the needs of their family by fostering a well-rounded understanding of Child Support Services while providing an incomparable experience in customer service.

